

Troubleshooting

Q. The unit doesn't work.

A1. Is it switched on? If so,

A2. Has the unit scrolled through its colors? If so,

A3. Please contact us for further assistance.

Contact Details

For USA please email office@experia-usa.com

For UK and rest of the world email support@experia-innovations.co.uk

Telephone: (800) 882-4045

Please note: email is our support team's preferred communication and this takes precedence over telephone calls.

QUESTIONS & IDEAS?

If you have an idea on how to improve this product or want to see your product idea realized, please email: ideas@experia-usa.com.

All ideas are presented to our OT, technical and finance department and if all procedures are passed we will contact you to discuss your idea further.

We can't promise to develop every product but if it's a great idea, we'll try!

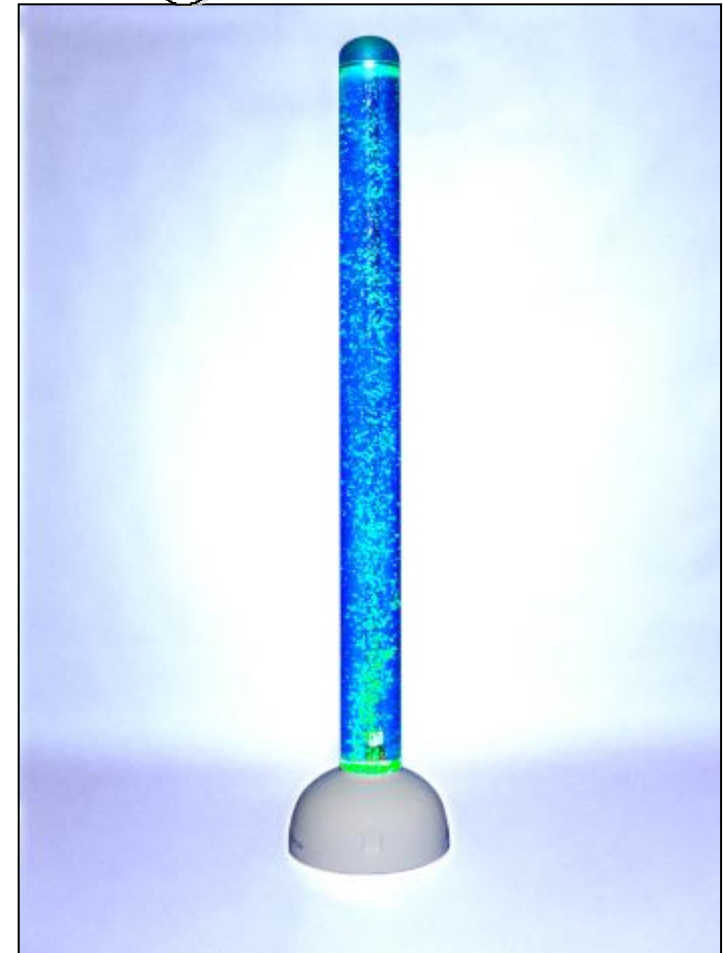
Proudly manufactured in the U.S.A by

experia **USA**
multisensory for everyone

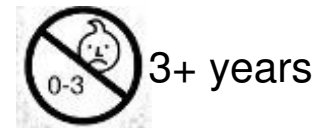
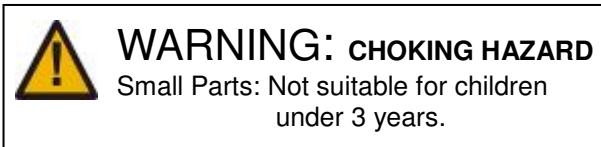
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Calming LED Bubble Tube



For optimal results, please read and follow instructions carefully
Please keep for future reference



Congratulations on the purchase of your Calming LED Bubble Tube!

The Calming LED Bubble Tube has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of fun!

The Calming LED Bubble Tube is designed to calm and relax an individual in certain settings.

It is the brightest LED Bubble Tube currently available (at time of print) and produces multiple shades of colors when used in calming mode.

Please ensure you read and follow these instructions carefully before operating the unit. Please keep this manual for future reference.

Features

- Ergonomic design
- Latest LED technology. No changing bulbs.....EVER!
- Clear domed Lid
- Domed base
- Low voltage transformer – supplied
- Easy maintenance
- Durable
- Easy to use
- 1 Year Manufacturers Guarantee (Collect and Return)

Pack contents

- 1 x Calming LED Bubble Tube
- 1 x Clear Domed Lid
- 1 x Low Voltage Transformer

Getting Started

1. Remove all packaging including clear film around the tube. Please note, the tube may contain a small amount of water, this is from our testing process, and completely normal.
2. Place the Calming LED Bubble Tube on a flat solid floor.
3. If the tube is over 60" high, secure the tube to a solid wall with a bubble tube bracket (sold separately) using the correct fasteners for your wall type.
4. Carefully fill the bubble tube with water from the top. If you spill any water, please ensure this is cleaned immediately. Do not fill the tube to the top; allow 6 inches (150mm) from the water level to the top of the tube.

Getting Started (cont.)

5. Connect the round XLR connector (silver connector with grey or white cable, pictured on next page) from the Low Voltage transformer to the socket in the base of the bubble tube.



XLR connector
and
base socket

6. Connect the standard 110v AC plug to a nearby outlet.
7. The Bubble Tube will now illuminate and begin scrolling through many colors.

Please note: Use only the transformer supplied. Use of a different transformer may result in damage to the product and void the warranty.

Cleaning and Maintenance

The unit should be cleaned with a damp soft cloth. A non abrasive cleaning agent may be used for stubborn stains. Be sure no liquid enters the base of the unit.

The unit has been designed for use by people with special needs, however this does NOT mean it is unbreakable. You must be sure the unit is not hit with anything and that no one pulls or pushes the unit.

Changing Bubble Tube Water

All bubble tubes require that the water in them be changed every 4 – 6 weeks to slow the build up of any bacteria.

To change the water in an Experia LED Bubble Tube located within a soft padded platform, please follow these instructions.

1. Remove the lid off the column.
2. Use a length of hose (4 yards minimum for a 80" column) to siphon the water out of the column into a bucket. Empty the bucket and repeat.

Note: We recommend wrapping a towel around the base of the clear column before removing the water. In the event of a spill, this offers a little extra protection against water entering the base.

Tip: To **make this process easier**, you can purchase an Experia pump kit online at www.experia-usa.com and type "pump" into the search box.